

Sun Dental Labs Terms & Policies

By signing or sending this RX Slip (or a substitute therefor) to Sun Dental Labs, I agree to abide by all the following terms and policies. Sun Dental Labs is not liable for incidental or consequential damages, including inconvenience, lost wages, chair time or pain and suffering.

Terms

All statements must be paid in full by the 15th of the month in which the statement is prepared. Any amounts not paid will incur a 1.5% finance charge. If not paid by the end of the following month all cases in progress will be put on hold. All cases will be billed and payable in stages.

All cases and items sent remain the property of Sun Dental Labs until account is paid in full. A \$35.00 minimum will be charged on all returned checks. All disputes shall be governed by Florida law with venue in Pinellas County, with the prevailing party to recover all fees & expenses associated with case.

What Is Covered under limited warranty?

1. Repair or replacement of appliance for one year from date of delivery.

What Is Not Covered under limited warranty?

1. Cash refund for prosthesis.
2. Cost incurred for removal or insertion.
3. Repairs resulting from accidents, neglect, abuse, failure of supportive tissue structures, improper adjustments or improper dental hygiene.
4. Incidental or consequential damage, including inconvenience, lost wages, chair time or pain and suffering.
5. Sun Dental Labs is not liable for any fixed prosthetic (over five units) or any removable prosthetic, that has not been appropriately fitted prior to process.
6. Repairs, relines, implant, immediate dentures, immediate partials and appliances partially fabricated or completely fabricated by another lab other than Sun Dental Labs, LLC.

Conditions of Warranty

1. Prosthesis must be inserted by a licensed, practicing dentist.
2. Patient must adhere to semi-annual dental maintenance (cleaning & exam) program, in the office of a licensed, practicing dentist.
3. Dental prosthetic must be returned with model work in order for credit to be issued.

Warranty is for one year from date of delivery. This warranty is in lieu of all other warranties, whether expressed or implied and may not be modified by any agent, employee, representative or distributor of Sun Dental Labs, LLC.

Our Turnaround Times:

CAD (Empress & Emax) & Zirconia Single Unit Crowns	4 days fabrication
Zirconia Full round house bridges up to 16 units	5 days fabrication
CAD Zirconia Copings	2 days fabrication
Bite rims, custom trays, acrylic repairs/relines, add wire clasps to acrylic partials, night guards, dup models, flexible partial minor repairs & relines/rebases	3 days fabrication
Removable restorations, all other crowns and bridges, copings and implant cases	7 days fabrication

Shipping

Pick-up charges are \$10 per box. You may put as many cases as you wish into the box. Price is subject to change without notice.

If using Sun Dental shipping labels, please call respective carrier for pick-up. Sun Dental provides a maximum of \$100.00 insurance for the contents of the package when using our label.